



EMPLOYMENT OPPORTUNITY

Position Title: Complex Case Manager

Report To: Jordan's Principle Manager

Location: Miramichi or flexible work locations within NSMTC Member Communities

Anticipated Start Date: As soon as possible

Application Deadline: June 16, 2026

NSMTC Member Communities:

Ugpi'ganjig (Eel River Bar), Oinpegitjoig (Pabineau), Natoaganeg (Eel Ground), Metepenagiag (Red Bank), L'nui Menikuk (Indian Island), Tjipögtötjg (Buctouche), Amlamgog (Fort Folly).

Position Overview: The Complex Case Manager plays an important role in supporting children and families navigating complex care needs through Jordan's Principle. This position helps families access culturally appropriate health, social, and educational services while supporting coordination across care providers and programs. The successful candidate will work closely with NSMTC Health Services staff, First Nation communities, partner organizations, and Provincial and Federal partners to support a strong and collaborative circle of care.

Key Responsibilities:

- Advocate for children, families, and policy changes, as needed
- Help develop and follow care plans, as needed
- Maintain up-to-date documentation in the NSMTC Health database
- Follow internal policies and procedures, with a clear understanding of organizational scope
- Other duties as required to meet organizational and department objectives

Qualifications and Skills:

- Diploma or degree in Practical Nursing, Social Work, Health Care, or a related field
- Experience in case management
- Experience working with First Nations communities
- Registration with a relevant licensing body (if applicable), in good standing
- Knowledge of Mi'kmaq culture and community-based care approaches
- Understanding of child- and family-centred care



- Understanding of trauma-informed and relationship-based care approaches
- Understanding of wraparound service delivery principles
- Strong communication skills (written and verbal)
- Ability to work independently with minimal supervision
- Strong organizational skills with the ability to multi-task effectively

Additional Requirements

- Recent and successful Criminal Record and Vulnerable Sector Check
- Valid driver's license and access to reliable transportation
- Ability and willingness to travel to member communities

What We Offer:

- A work culture that supports employee wellbeing, diversity, engagement, and a sense of belonging.
- Competitive salary, pension, and benefits package, including access to an Employee and Family Assistance Program.
- Collaboration with a team of passionate professionals working towards contributing to the growth and success of First Nations communities.

Additional Information :

If you are passionate about directly supporting First Nations communities and are motivated, collaborative, innovative, and possess excellent communication skills, we encourage you to apply for this position.

The NSMTC is an equal opportunity employer and welcomes applications from all interested parties. However, if there are applicants of equal education, skills, and experience, preference may be given to members of our seven member communities.

Application Deadline :

Please submit your resume and cover letter to Tammy Scott, Human Resources Manager at careers@nsmtc.ca by June 16, 2026 at 4:00 p.m.

We thank those who apply, but only individuals selected for further consideration will be contacted. Applicants are responsible for the timely submission of applications.